



Issue 7  
Date: 21<sup>st</sup> January 2019  
Document: Group Quality Policy

## MISSION STATEMENT

**“To be the preferred first choice supplier for all our customers’ chemical requirements”**

## QUALITY POLICY STATEMENT

It is our policy to continually improve our business as a trader and distributor, leading the way in, quality, feed/food safety, customer focus, legal compliance and cost.  
It is also our policy to establish and review business objectives in line with our mission statement, ensuring that we continually grow and develop. This includes identifying, monitoring and reviewing both internal and external issues that are relevant to the purpose and strategic direction, and that have the ability to impact the Quality Management Systems’s intended results, therefore eliminating risk and taking advantage of opportunities as they arise.

We will attain success as a world-class leader with each and every one of our people contributing with passion and a sense of urgency. Through our successes, we will endeavour to never let anyone down. We will strive to deliver our promises and provide products and services that exceed our customer’s expectations.

We value performance achieved with integrity and will strive to continually improve our performance, systems and processes through the involvement of our customers, the attainment of our objectives and the continued development of our people and suppliers.  
To ensure this, we will develop and maintain a Quality Management System that meets the requirements of ISO 9001. Through our processes and quality policy statement, we will communicate our intent to all interested parties.

The Group Managing Director has the ultimate authority and responsibility for the effectiveness and continuing relevance of the Quality Management System and the setting and attainment of the company’s business objectives. The heads of each office are responsible for the system and objectives on a local level.

The Quality Manager, together with the QHSE team are charged with championing the quality objectives and communicating, implementing and maintaining the quality system.

The Quality Management System however, will only meet the true objectives of this policy if everyone within the organisation is committed to the continuous improvement required to meet the ever-changing needs of our customers.

Signed: 

Date: 21/1/2019

Alan Nicholson (Group Managing Director)

		SIGNATURE	DATE
Created By:	QHSE Manager		21.1.19
Approved By:	Commercial Director/MD		21/1/19.